STREETWYZE USER GUIDE

Please refer to this user guide for instructions, questions and troubleshooting tips.

Getting Started

1. Open your browser (phone, tablet, computer)

2. Go to mmhn.streetwyze.com

3. Log-in using the contact info you signed up with (cell or email). If using a cell phone enter in this format: 1112223333

4. Forgot your password? Click "Reset Password"

5. Want to change your username? Go to Settings > My Profile > User Info

Need help? Text 510-473-5711 or Email support@streetwyze.com

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Mapping Your Story

1. To share your story you can:

> Click on the geolocation button in the bottom right-hand corner to see where you are (you may need to turn this on in your device or browser settings) then click on the + sign in the middle the green map marker to see your story panel appear

> Use the search bar to find a place on the map. You can search an address, city, district or location name. Click on the + sign in the middle of the green map marker to see your story panel appear

> Click on the "Share your Story" button OR the large + sign button on your phone, then click or tap the place on the map you want share your story, then your story panel will appear

2. You can edit or delete your story anytime by clicking on the 3 small dots to the right of your story (near your username)

3. To see how many stories you have posted, go to the Advanced Search page, enter your username in the search bar and press enter

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Troubleshooting Tips

1. Add Streetwyze to your home screen by creating a shortcut in your mobile browser (see separate instructions)

2. If a button isn't loading, a story isn't appearing on the map, or your map is moving slow, this sometimes happens when connection is low. Reload your page and try again.

3. If you're outside and the page is responding slowly, trying turning off your wifi, so your phone stops trying to connect to other wifi signals.

4. If you loose connection while mapping, a pop-up will appear on your screen. The data you were entering will be saved. When your connection restores a pop-up will ask you if you want to pick up where you left off.

5. If you experience anything funky or difficult on the platform please contact us ASAP at the below info, so we can alert our development team.

Thank you for using Streetwyze!

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